Quick Start Guide

JWM Cloud





This short guide will help us to configure the basic settings needed to set up JWM-Patrol account for the first time and understand the key steps for efficiently managing patrols.

Welcome

to JWM-Cloud Patrol!

WHY JWM CLOUD?

Your Ideal Choice to Your Guard Tour Management!







JWM CLOUD



01.

NO LOCAL INSTALLATION

platform is accessible via a secure web link, eliminating the need for complex IT infrastructure.

03.

MULTI-PLATFORM ACCESSIBILITY

Designed for flexibility and can be accessed from multiple devices, including PCs, tablets, and mobile phones.

Λ5

MULTI-TIME ZONE SUPPORT

Designed for businesses with global operations, software supports multiple time zones, enabling accurate patrol scheduling and real-time monitoring across different locations.

07.

REGULAR UPDATES AND CONTINUOUS IMPROVEMENT

platform is accessible via a secure web link, eliminating the need for complex IT infrastructure.

02.

ADVANCED ACCESS

robust multi-user access control system, allowing administrators to create and manage different user roles and permissions.

04.

CUSTOMIZABLE SCHEDULING

flexible scheduling options allow organizations to optimize patrol routes, reduce inefficiencies.

06.

COMPREHENSIVE AND TAMPER-PROOF PATROL REPORTING

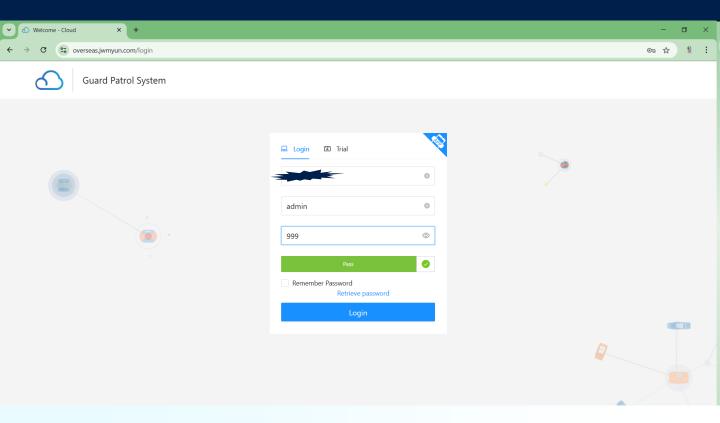
easy-to-understand reports in multiple formats, making data analysis more intuitive. All patrol records are automatically logged and cannot be manually altered or falsified.



Working Process

01. 02. 03. 04. 05. **PATROL UPLOAD PATROL ACTIVE ACCOUNT SYSTEM AUDIT SETTINGS SETTINGS DATA TRAIL** Check report Get account from sales Set company, guard, Set the system settings Go to patrol and upload checkpoint, plan, etc. data manager

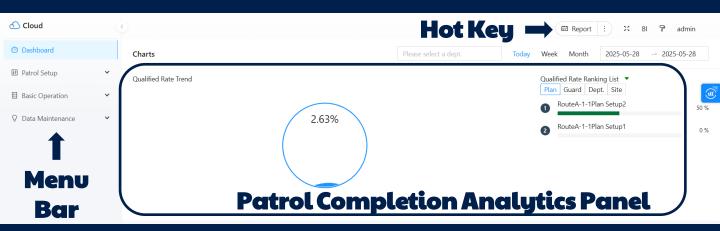
Login Software

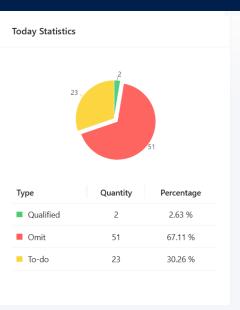


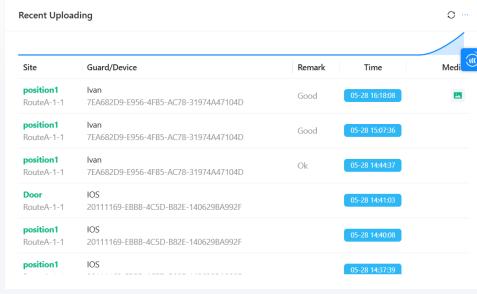
https://overseas.jwmyun.com/

Enter your company name, username, and password to log in to the software (Account info was given by your sales manager).

Dashboard

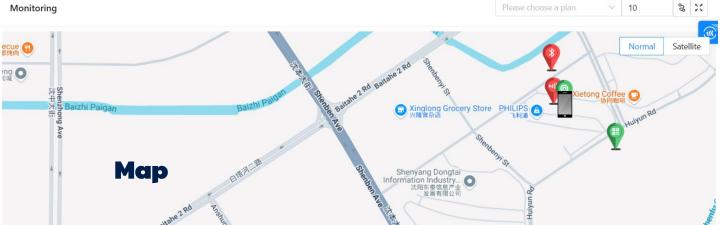




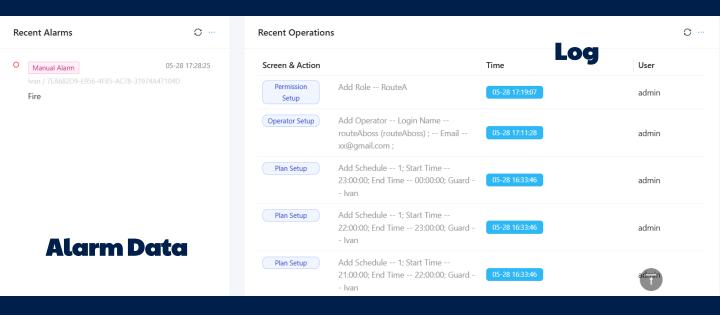


Today Performance

Real time Uploaded Patrol Data



Dashboard

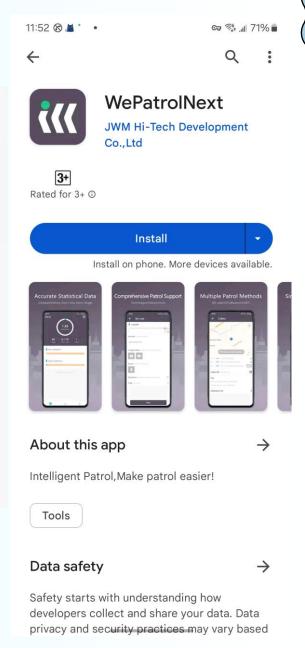


Interactive dashboard charts allow supervisors to instantly analyze patrol data.

Let's move to configure the APP and software now.

APP is available in APP Store and Google Play.

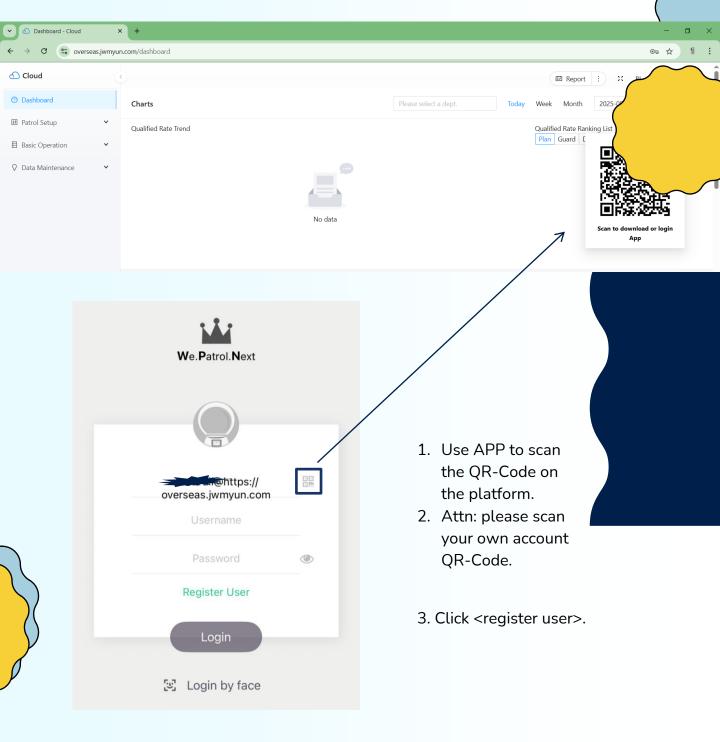




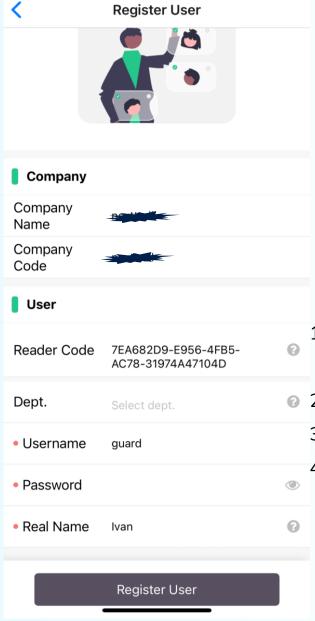




Register device (your mobile phone) in the platform.



Register device (your mobile phone) in the platform.



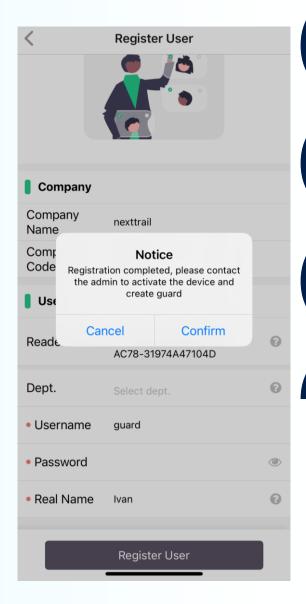
- Username is the account for login APP.
- 2. Set password.
 - 3. Type the staff's real name.
 - 4. Click < Register User>.

Attn: We suggest you leave the <Dept.> empty, and later we will set it in the software.



Register device (your mobile phone) in the platform.

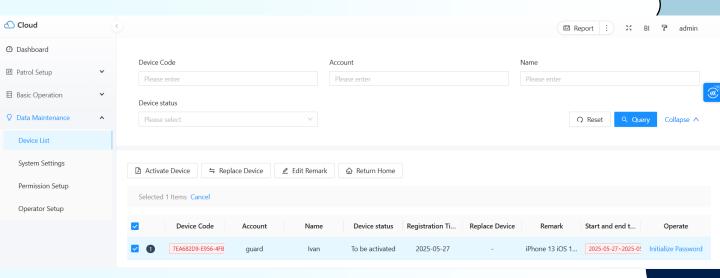
Attn: We need to go to the platform (https://overseas.jwmyun.com/login) to activate the device.





APP Activation

Activate device (your mobile phone) in the platform.

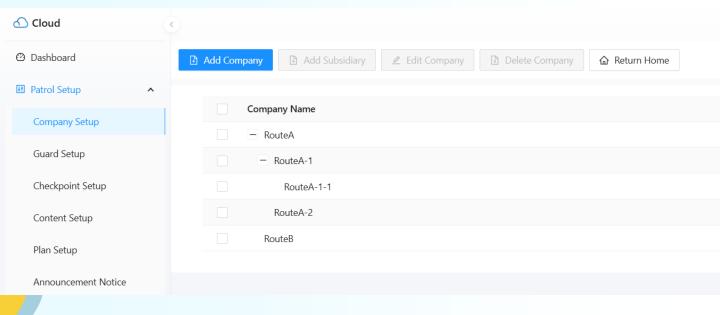


- Go to <Data Maintenance>, find <Device List>. We can see the device we just registered.
- 2. Select the device and click <Activate Device>.



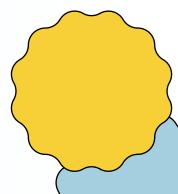
Attn: Please ask for license from your SALES MANAGER.

Company Setup

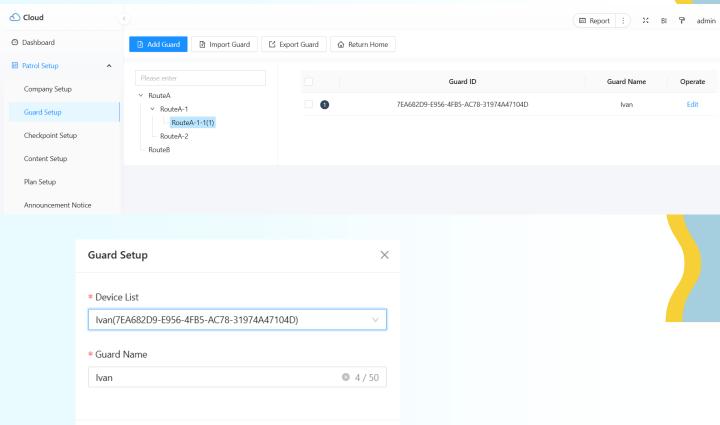


- 1. Go to <Patrol Setup>, find <Company setup>.
- 2. Set patrol route structurer.

Attn: Company information can be edited, deleted. And we can set no limited subsidiaries.



Guard Setup

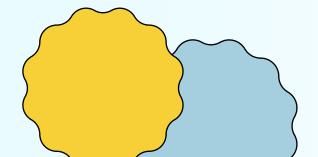


 Go to <Patrol Setup>, find <Guard Setup>. Select a company or subsidiary. Click <Add Guard>

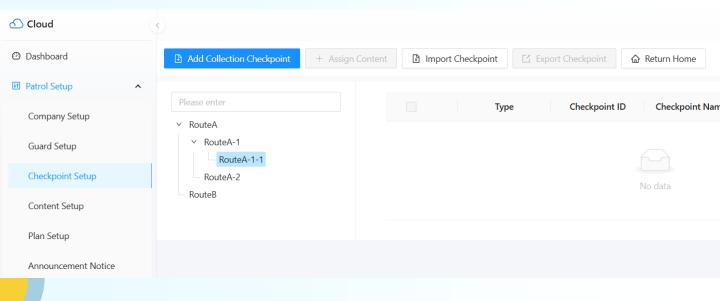
Save

X Cancel

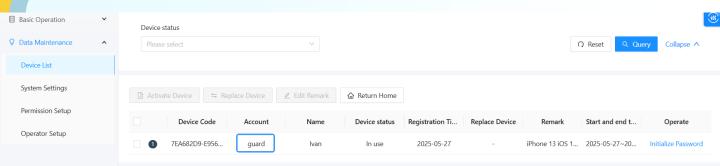
- 2. Select the registered device.
- 3. Click <Save>.

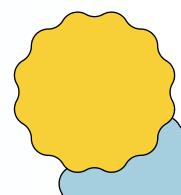


Attn: Please remember the guard you added was assigned in which company.

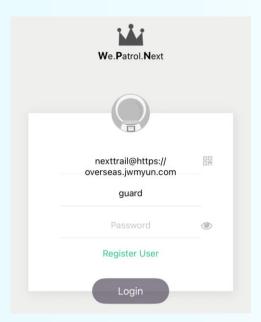


- 1. Go to <Patrol Setup>, find <Checkpoint setup>.
- 2. We need to use device to collect checkpoint.
- 3. Login the <WePatrolNext> APP via registered account.



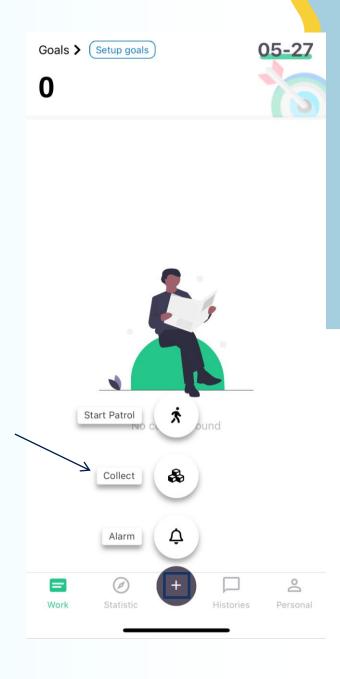


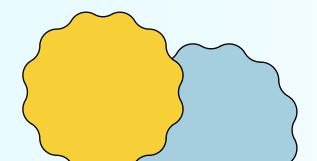
Checkpoint Setup



Login

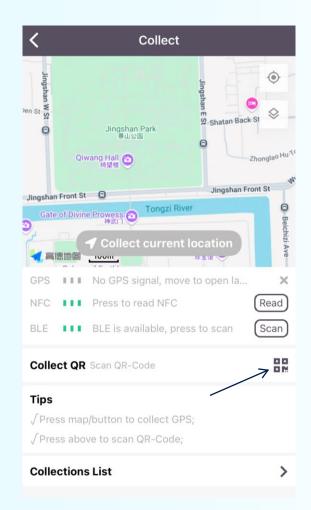
Click <+> and selectCollect>.





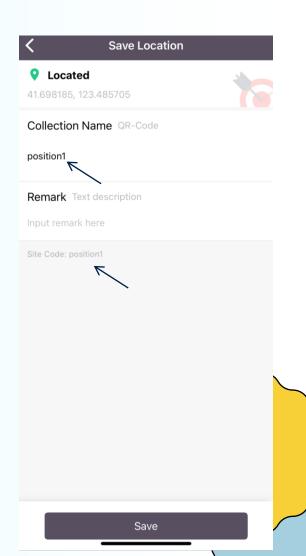
Checkpoint Setup

QR-Tag



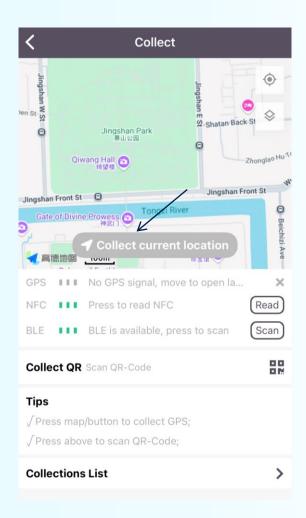
Attn: Please make sure the site code and collection name are unique in the software.

- Here we collect QR-Code.
 Press the <QR-Code> icon.
- Use built camera to scan the QR-Code.
- 3. Edit the name.
- 4. Click <Save>.



Checkpoint Setup

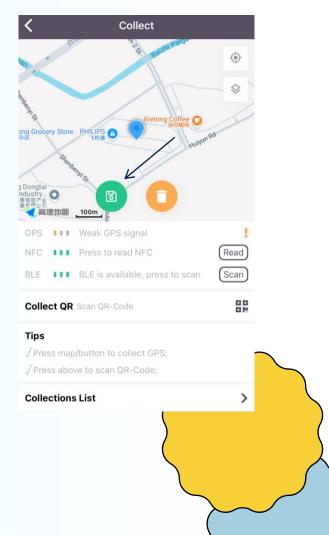
GPS Tag



Attn:

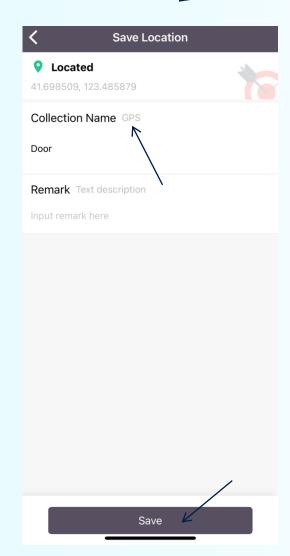
- Please make sure device is located successfully.
- We suggest collect the GPS position tag outside on the street.

Here we collect GPS Tag.
 Press the <Collect current location> icon. And click the <Save> icon.

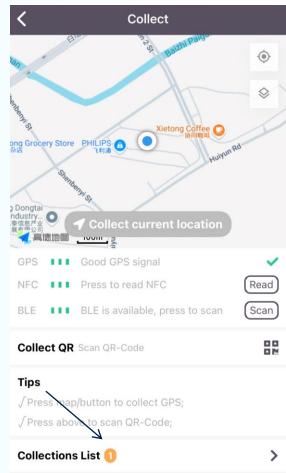


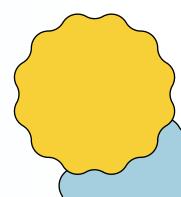
Checkpoint Setup

GPS Tag



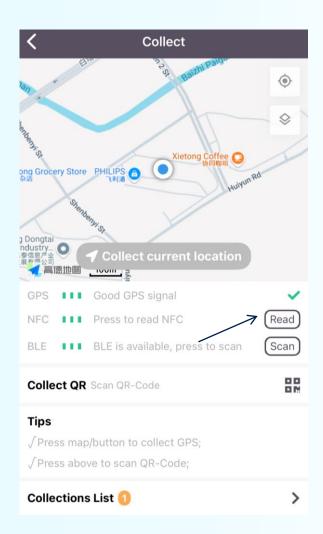
- 2. Edit the tag name.
- 3. Click the <Save> icon.
- We can see the collected GPS tag shows in the list.





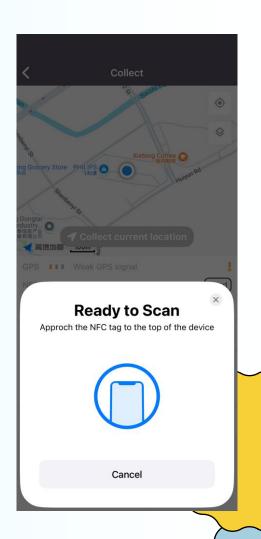
Checkpoint Setup

NFC-Tag



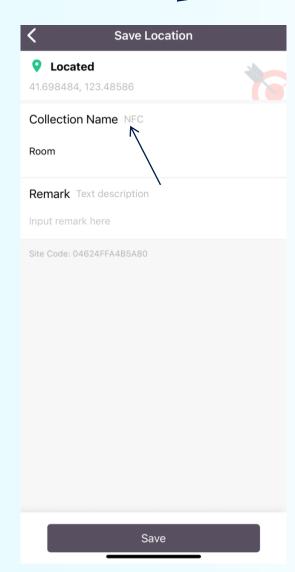
- Attn:
- Android mobile phone no need to press <Read>, scan NFC tag directly.
- iPhone can **only** scan NFC tags that purchase from us.

- Here we collect NFC-Tag.
 Press the <Read> icon.
- Put the NFC tag near to the mobile phone.

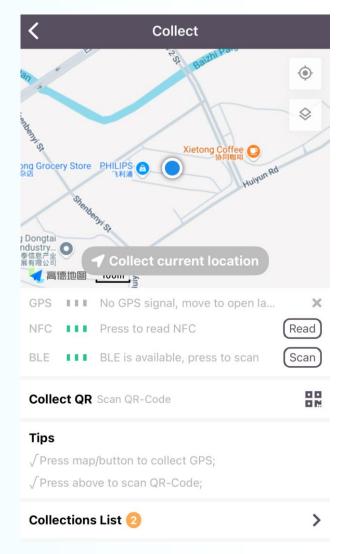


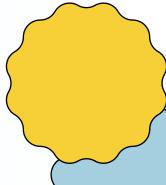
Checkpoint Setup

NFC-Tag



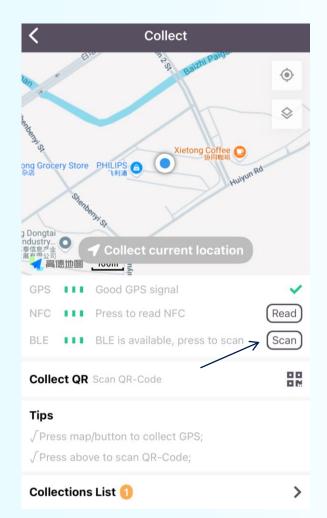
- 3. Edit name.
- 4. Then click <Save>.



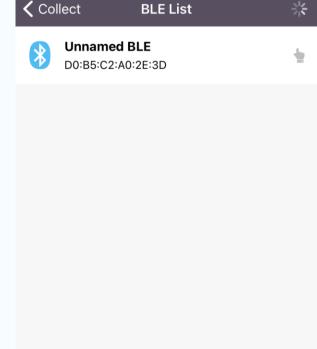


Checkpoint Setup



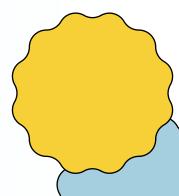


- Here we collect Bluetooth Tag. Press the <Scan> icon.
- 2. Select the Bluetooth tag.

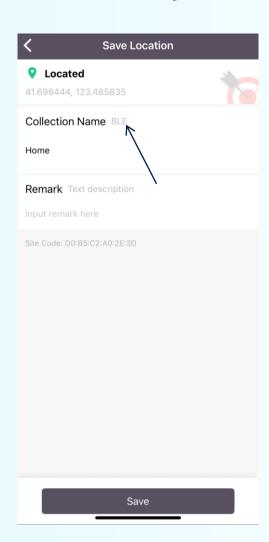


Attn:

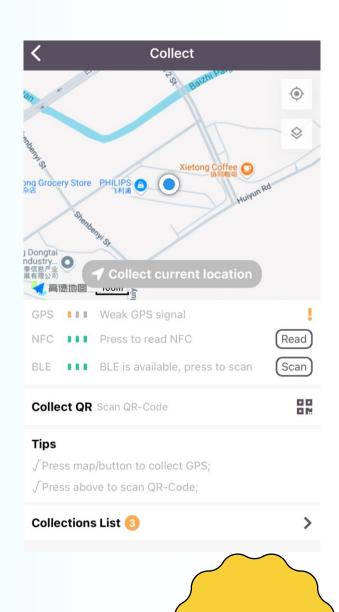
- Make sure your mobile phone Bluetooth function is enabled.
- Make sure your Bluetooth tag is activated.
- Please collect Bluetooth tag one by one.

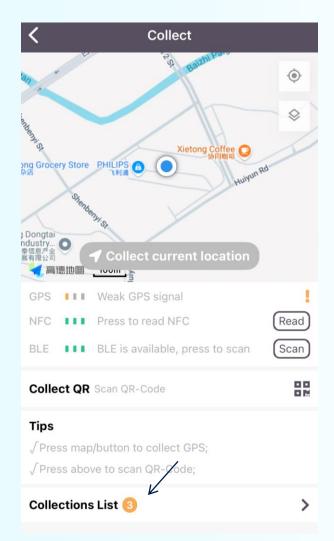




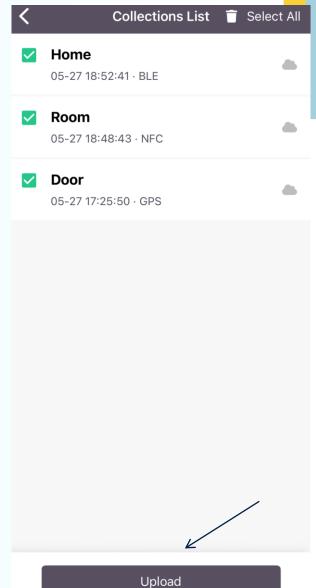


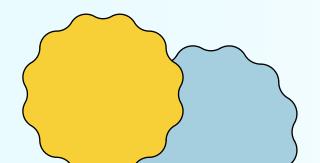
- 3. Edit tag name.
- 4. Then click <Save>.

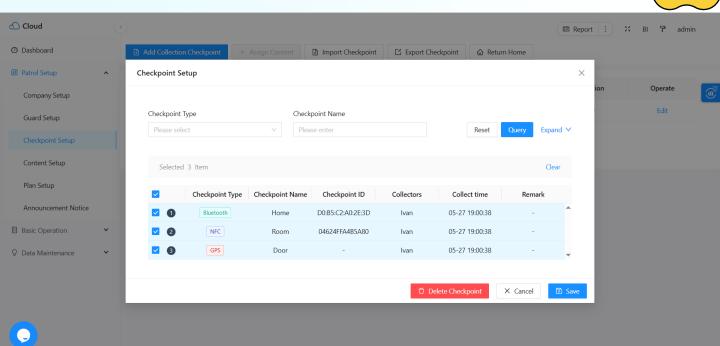




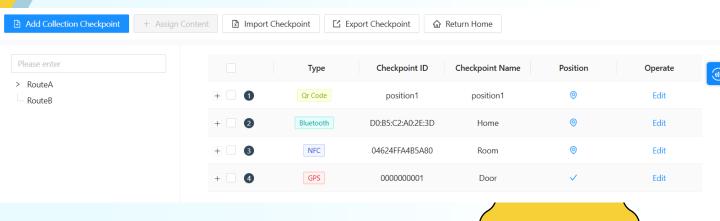
- After all checkpoints are collected, click <Collections List>, we can see the collections there.
- Then click <Upload>.





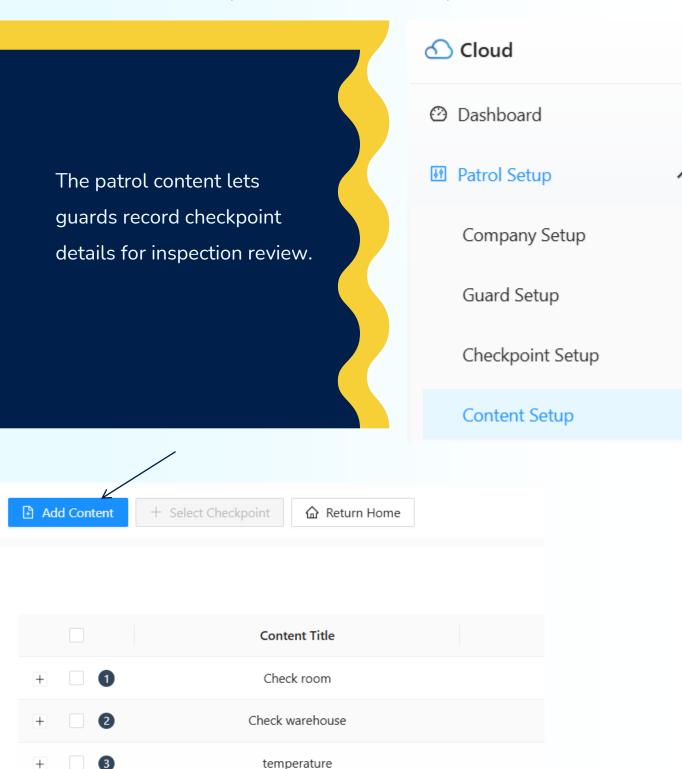


- Back to the software, click <Add Collection Checkpoint>.
- Select the checkpoints we need to assign.
- Click <Save>.

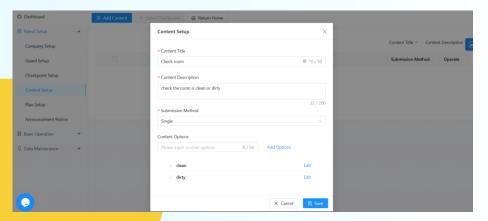


Content Setup

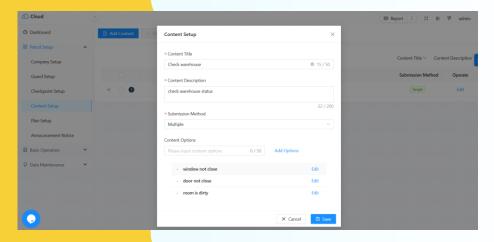
Go to <Patrol Setup>, click <Content Setup>



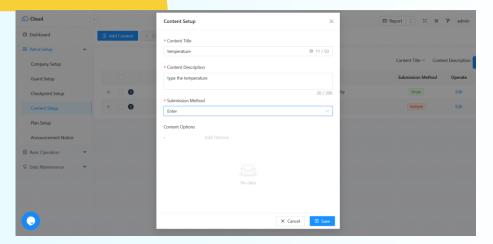
Content Setup



Single Option

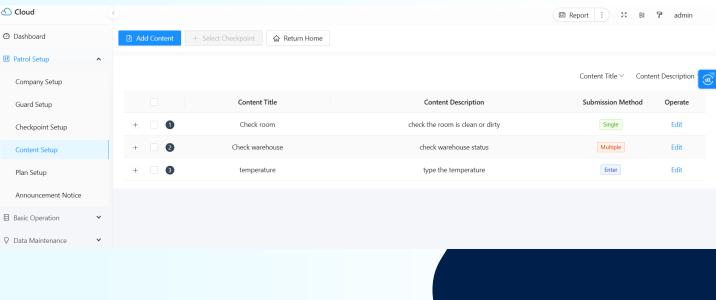


Multiple Option

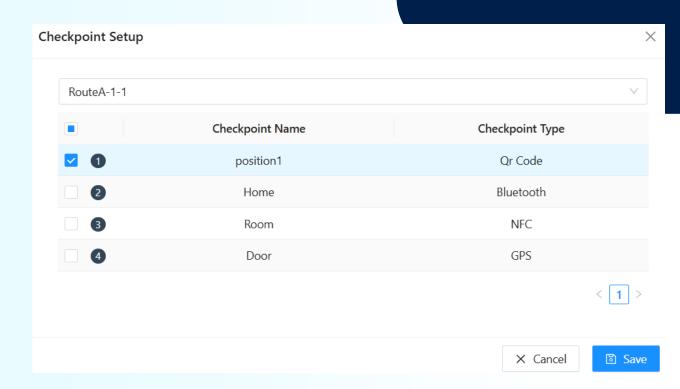


Enter

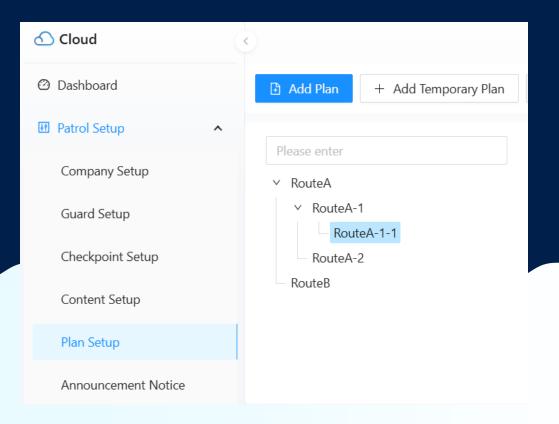
Content Setup



- Assign content with any specific checkpoint. Click <Select Checkpoint>.
- 2. Select checkpoint, click <Save>.



Plan Setup

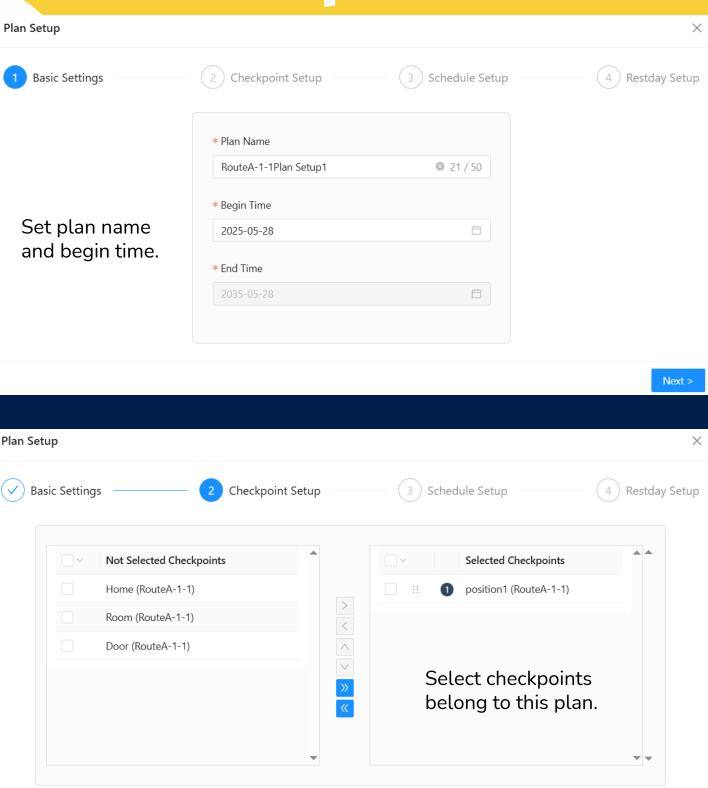


- 1. Find <Patrol Setup>, select <Plan Setup>.
- 2. Select the company. Click <Add Plan>.

Attn:

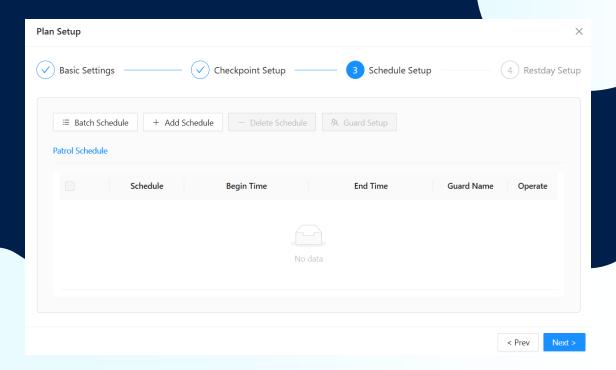
Make sure the company you select has already registered checkpoints.

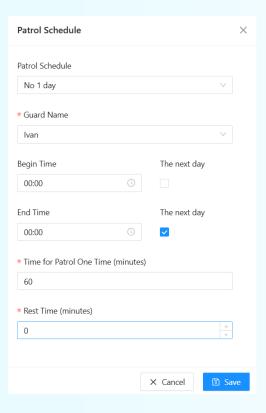
Plan Setup



Next >

Plan Setup





For plans with regular and repeating shifts, you can use <Batch Schedule>to create them more efficiently.

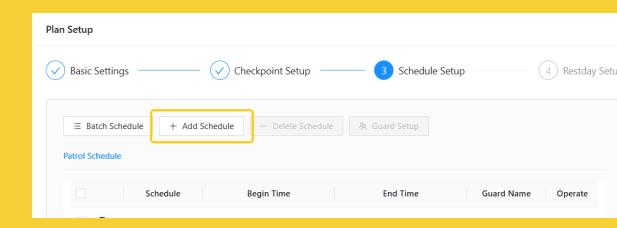
e.g.,

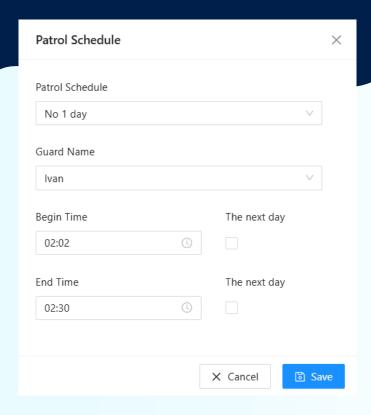
The plan runs from 00:00 to 24:00, with each round lasting 60 minutes. The guard must complete each round within one hour, with no breaks between rounds.

Attn:

Our plan is repeated, if the plan is daily performed, no need to create the No.2 day.

Plan Setup





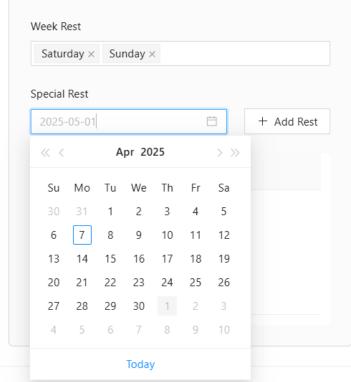
For plan, we could also use Add Schedule to create an independent plan.

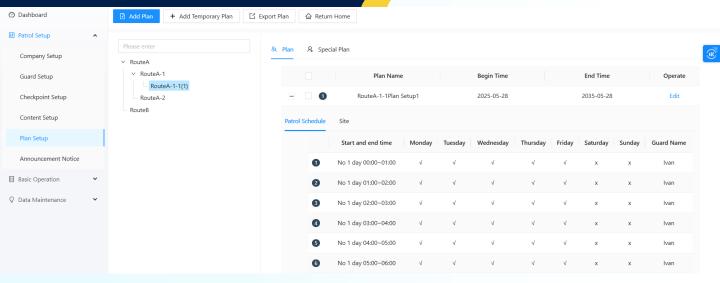
Similarly, all related information can be edited or selected as needed.

Plan Setup

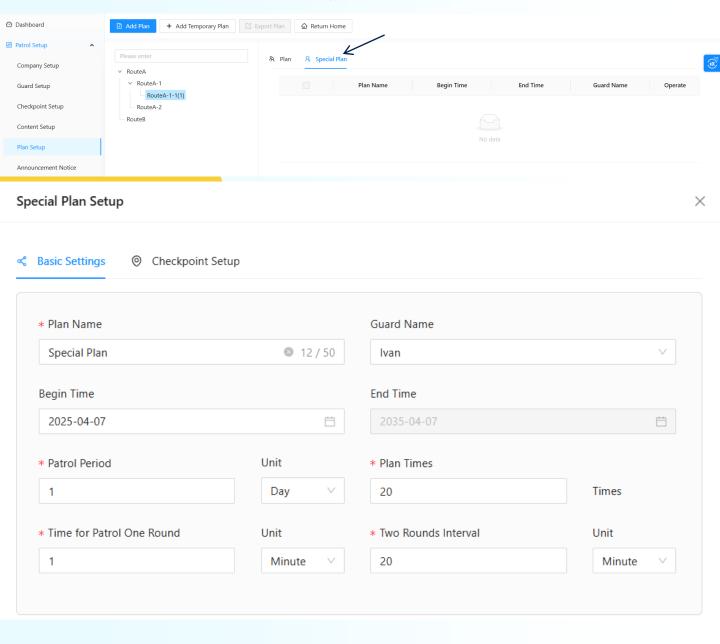
Next, we can set week rest in each plan for our guards.

Special rest days can also be configured.





⁰⁹ Plan Setup



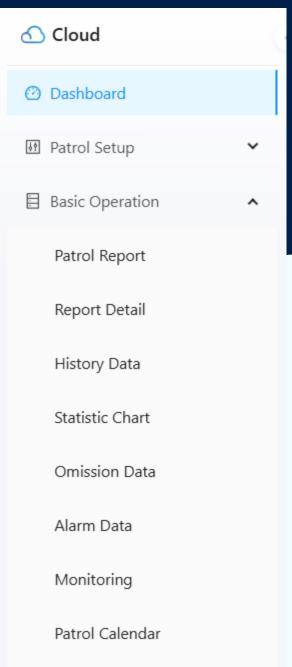
We can also set a special plan.

Special Plan: It can be more flexible, allowing the security guard to patrol a specified number of times within a regulated period.

For example:

Starting today, we want the security guard to complete 20 patrols every day. The guard must complete the total plan.

Audit Trail



Log Information

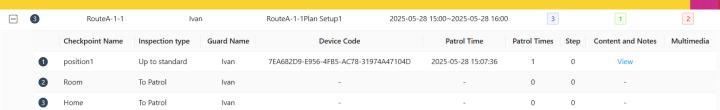
Data Maintenance

After completing a patrol round, the supervisor can review the <Patrol Report>, <History Data> and <Monitoring> sections to thoroughly assess and verify the patrol activities.

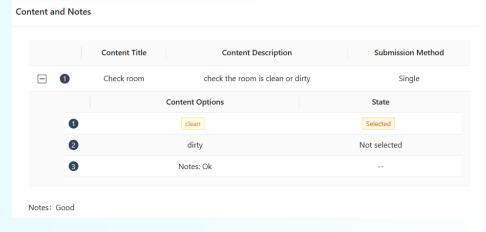
Patrol Report: Based on the configured plan, this section provides clear information on any omissions, qualified data, and the overall patrol status in relation to the planned schedule.

History Data: This section displays all tagging information, including tagging time, guard name, and other relevant details.

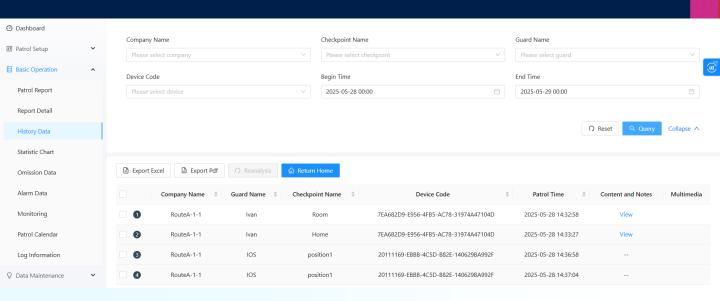
Monitoring: Patrol status and tagging information can be viewed in the <Monitoring> section.



- Inspection Type: It indicates the tagging status, includes <Up to Standard>, <Omission>, <To Patrol> <Not be trusted>, <Sequence Error>.
- Patrol Time: The timestamp of the first scan of the same checkpoint during the shift.
- Patrol Times: The number of times a specific checkpoint was scanned during the shift.
- **Step**: refers to the distance (in steps) calculated by the app between the current point and the previous location.
- Content and Notes: Show the content information to this current checkpoint.



Multimedia: Picture, video, audio file related to this checkpoint.



History Data: This section displays all tagging information within the selected time range.



Monitoring: This section displays a map with designated checkpoints, highlighted in different colors to indicate status:

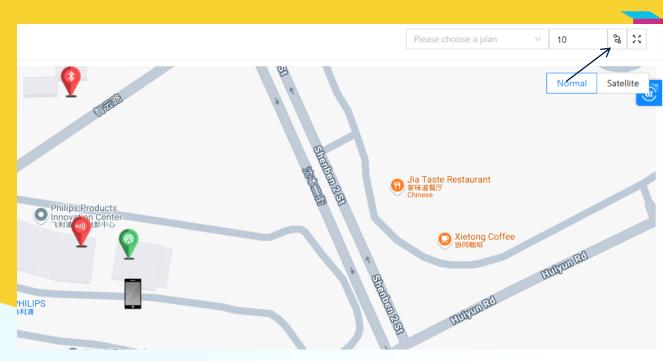
- Red: Not scanned during the current shift.
- Green: Successfully scanned and uploaded to the system.
- Yellow: Outside the current shift's scheduled time range.

Attn:

- All checkpoints must be preconfigured in the map (via Checkpoint Settings).
- Device (mobile phone) will show on map only when it is located successfully and upload the geographic data to the software successfully.

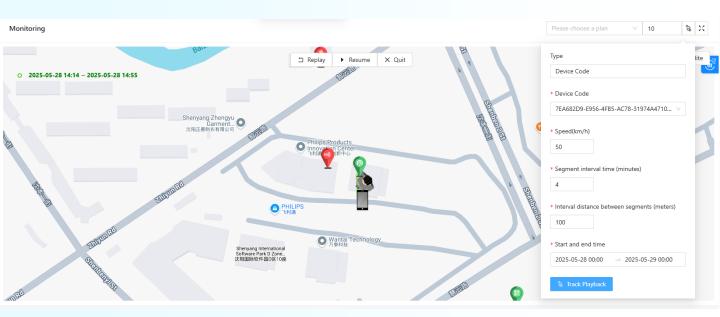


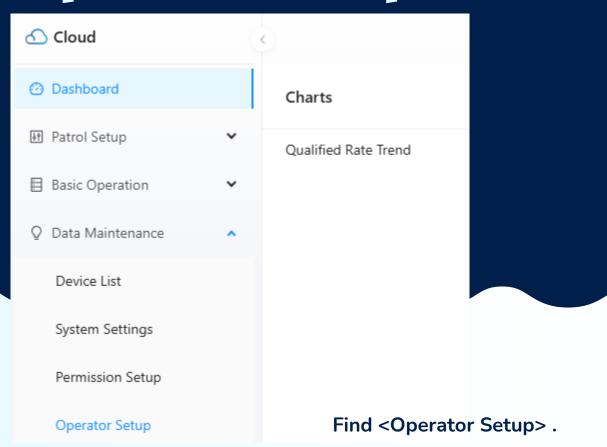
 Real-time uploaded data is displayed below the map for live tracking and analysis.



Track Playback: We can see the patrol path of

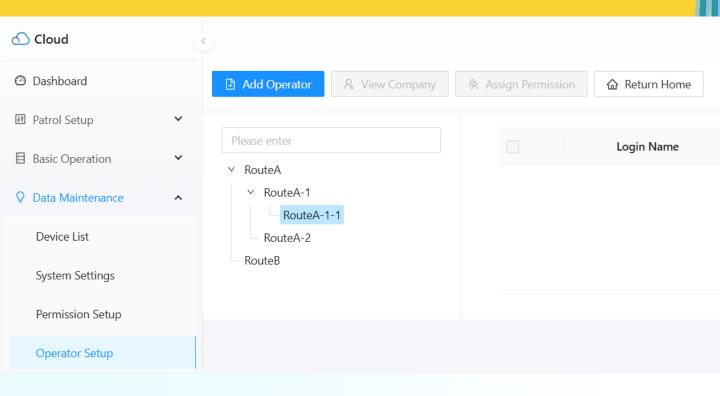
the guard on the map.





Our cloud software is a multi-operator system, allowing multiple users to manage your account. This enables more efficient and intelligent management of large-scale enterprises.

Select the company and click <Add Operator> .

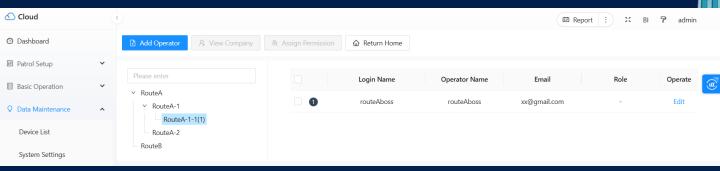


Please fill in the required information. The login name will be used on the login page, and providing an email address is optional.

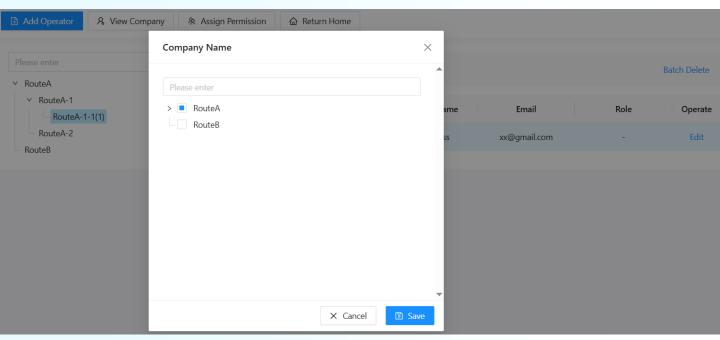
Operator	>
* Login Name	
routeAboss	⊗ 10 / 50
k Operator Name	
routeAboss	3 10 / 50
Ēmail	
xx@gmail.com	3 12 / 50



Following is the new operator we just added.



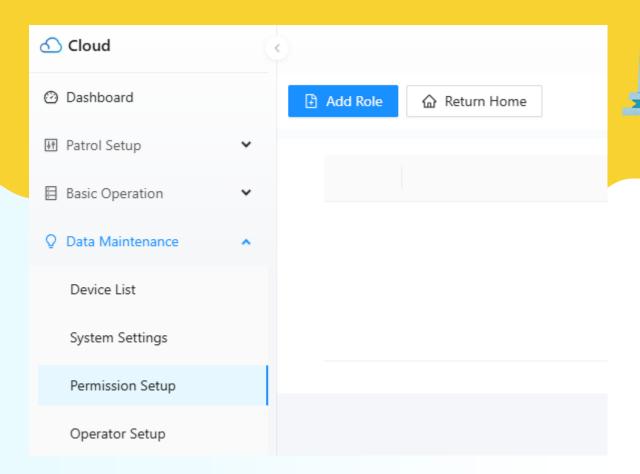
In the next step, we need to select the company that the new operator can access. Choose the new operator from the list, then click **View Company**. By default, the operator can view their own company, but additional access to other companies can also be configured. Click Save to confirm the settings.



11

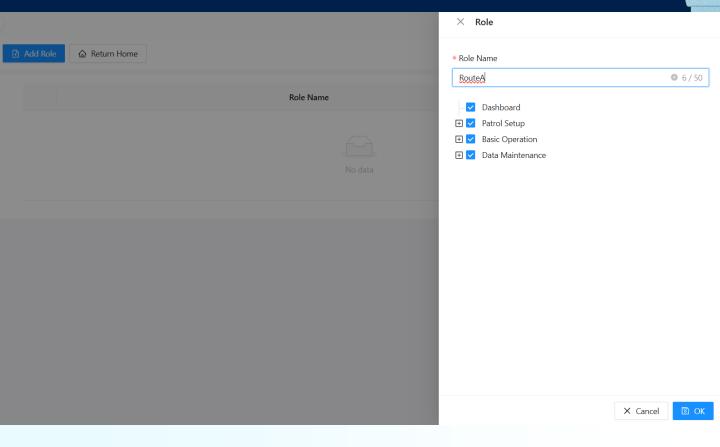
Operator Setup

We need to generate the permission before assigning it to the new created operator, click <Permission Setup> and <Add role>.

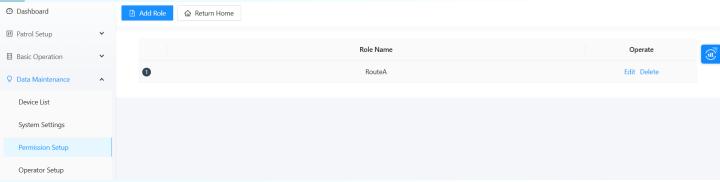


In the software, a role defines access permissions, allowing you to create and customize it freely for greater convenience.

Click <Add Role>.

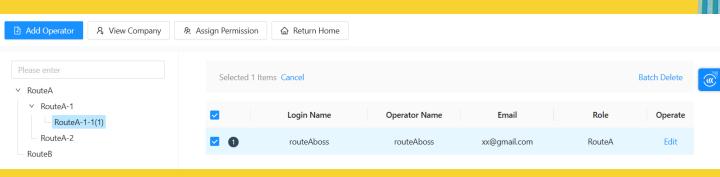


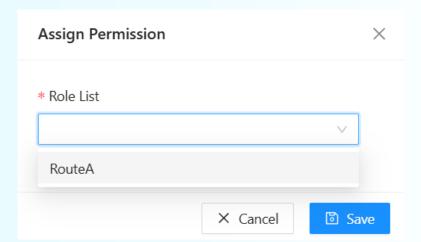
Fill in the role name and select the permission we need. Then click ok.



Then we can go back to the <operator setup> to assign the permission.

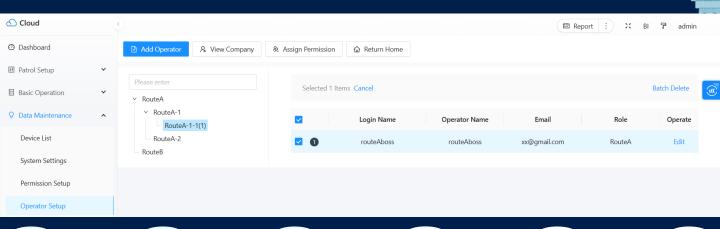
Go to <Operator Setup>, select the operator, click <Assign Permission>.





Assign the newly created permission, then click <Save>. The new operator setup is now completed.

Operator setup is finished:

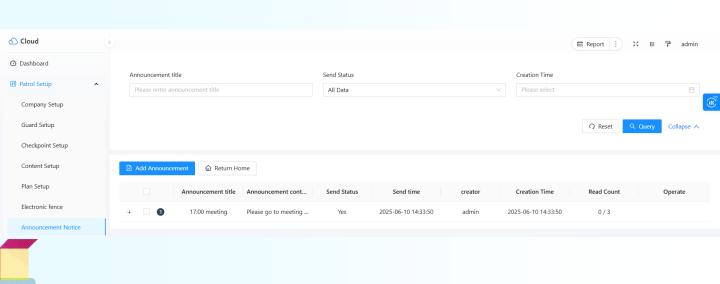


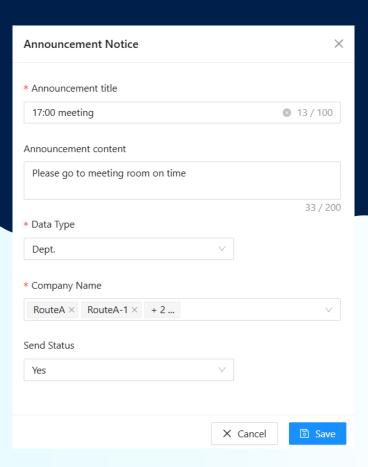
Please attention:

- Each time we update the permissions, please remember to click <save> in the permission setup.
- Whenever any updates occur, the new permissions must be reassigned to the operator.

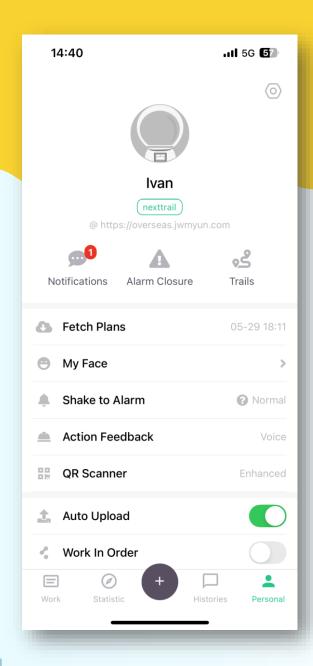
The administrator can send notice to each APP.

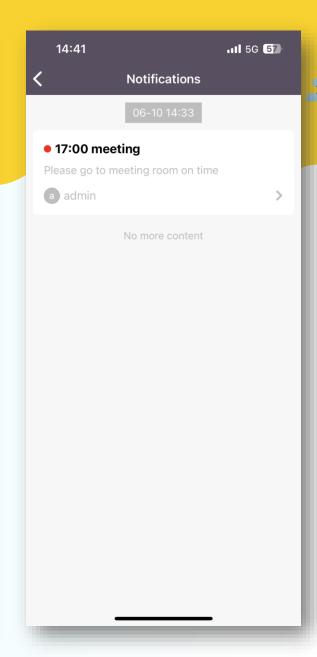
Go to <Patrol Setup>, find <Announcement Notice>.

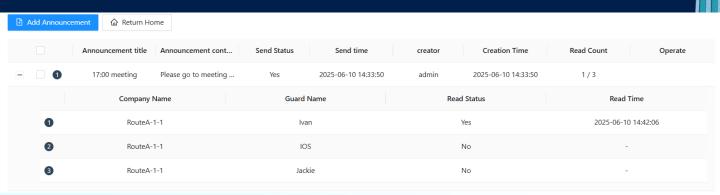




- Click <Add Announcement>, fill in the necessary item.
- Click <Save> to send, then APP will get the notice.







 The administrator will learn the notice read status clearly from the platform.

CONTACT US

We sincerely appreciate your trust in our products. Your satisfaction is our top priority, and we are committed to providing you with the best experience.

If you need any assistance or have any questions, please feel free to contact us. Our team is always here to help.



Thanks



Your satisfaction is our top priority

Thank you

JWM Cloud